



Vehicle Procurement Terms and Conditions

These Terms & Conditions ("Terms") govern the vehicle sourcing and procurement service ("Service") provided by Autoventa Motors Limited ("we", "us", "our") to the customer ("you", "your").

1. Initial Payment

A **£500 part payment** is required to begin the vehicle procurement process.

This payment contributes towards locating, securing, inspecting, and transporting the vehicle to our premises or yours

2. Refund Policy

The **£500 payment is fully refundable** in the event the sourced vehicle:

Is **not mechanically sound** (e.g., unexpected major faults not disclosed beforehand).

Is **not aesthetically to the described standard** (e.g., damage, excessive wear, poor bodywork or interior condition not previously advised).

If you choose **not to proceed with the purchase for any reason**, Autoventa Motors reserves the right to **retain part or all of the initial payment** to cover:

Transportation costs.

Administrative or inspection expenses already incurred.

3. Customer Withdrawal

Should you decide **not to proceed with the sourced vehicle** for reasons other than the vehicle's mechanical or aesthetic condition being materially different from what was described, the refund will be **at our discretion** and may be partial or forfeited.

4. Vehicle Condition Standards

Vehicles will be described to the best of our knowledge and based on information from trusted suppliers.

Minor wear and tear consistent with the age and mileage of the vehicle shall not constitute grounds for a full refund unless materially misrepresented.

5. Warranty Coverage

All vehicles sourced through Autoventa Motors include a **standard 3-month warranty** provided by **WarrantyFirst**.

Warranty details and coverage can be found here: [WarrantyFirst Terms](#).

You have the option to **upgrade your warranty coverage** for up to **36 months** at an additional cost.

Additional **paint protection packages** are also available upon request.

6. Timeframe

We will endeavor to source a suitable vehicle within a reasonable timeframe, typically within **7–21 days**, depending on availability and specifications.

7. Customer Communication

You will be kept informed during the sourcing process and provided with all available vehicle details (e.g., history, mileage, images) before confirming the final purchase.

8. Final Purchase

Upon your approval, the final sale will proceed under a separate **Vehicle Sales Agreement**, which will outline any warranties, delivery arrangements, and remaining balance due.

9. Delivery & Collection

Vehicles can be **delivered free of charge** to your address **within a 50-mile radius** of our head office.

For deliveries **beyond 50 miles**, a small delivery fee may apply (quoted in advance).

Alternatively, vehicles can be **collected from our head office** at:

Autoventa Motors Limited

54 Bardfield,

Basildon,

SS16 4JW

By appointment only